National Health Service – Medical Assistance – Multilingual Doctors

National Health Service

Austria has a national health service with a high standard. Depending on the conditions (your home country, duration of your stay) your national health insurance service provider may cover the costs of any necessary treatment in Austria. Therefore, it is recommended to contact the health insurance provider in your home country as well as to inform yourself about the necessary steps before coming to Austria.

Medical Assistance

Generally, patients may choose their own physicians (general practitioners or specialists) and have free access to most forms of medical care.

List of hospitals in Styria: http://www.kages.at/cms/ziel/5633960/EN/ (LKH = provincial hospital)

In case of an emergency (acute, life-threatening illness or injury) an ambulance (Rescue Team and Austrian Red Cross) is available: call 144 (“Rettung”).

In urgent cases outside the normal opening hours, you may call the doctor’s emergency service at Marburger Kai 51, 8010 Graz: call 141 (“Ärztenotdienst”).

More Information

Medical Association of Styria
Ärztekammer für Steiermark
Kaiserfeldgasse 29, 8010 Graz
T: +43 316 8044 0
I: www.aekstmk.or.at

Regional Health Insurance Organisation for Styria
Österreichische Gesundheitskasse – Steiermark
Josef-Pongratz-Platz 1, 8010 Graz
T: +43 316 80 35 0
I: https://www.gesundheitskasse.at/cdscontent/?content id=10007.831362&portal=oegkstportal

Multilingual Doctors

The Welcome Center does not have its own list of multilingual doctors, but on the website of the Medical Association of Styria, it is possible to search for doctors who speak other languages in addition to German. Online search function for doctors: http://www.aekstmk.or.at/cms/cms.php?pageName=46

The website is only available in German. Here is a short explanation of the search fields:
Field 1: Choose a doctor. We recommend that you choose "Arzt für Allgemeinmedizin" (a doctor who is specialized in a wider area; if necessary, this doctor will send you to a specialist).

Field 2: Choose your district to find a doctor there. We recommend choosing "Graz – Gesamt" as this is the whole area of Graz.

Field 3: Name of the doctor

Field 4: Name of your health insurance. Employees of TU Graz should select "BVAEB (Versicherungsanstalt öffentlich Bediensteter, Eisenbahn und Bergbau)". Students who have a self-insurance through ÖGK, select ÖGK Österreichische Gesundheitskassen

Field 5: Opening hours

Field 6: Kind of diploma you would like the doctor to have

Field 7: Additional knowledge

Field 8: Choose the doctor's gender. "Ärztin/Arzt" is the standard field, but if you would prefer to go to a male doctor, choose "Arzt", or to a female doctor, "Ärztin".

Field 9: For special health check-ups

Field 10: Language the doctor should speak

How to find the nearest open pharmacy?

https://www.apotheker.or.at/internet/oeak/Apotheken.nsf/webApothekensuche?Readform

Feel free to contact the Welcome Center of TU Graz for help!

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