BACKGROUND

The Digital Development Global Practice (DD) plays a critical role in enabling the achievements of the Twin goals and the Sustainable Development Goals. Digital technologies are transforming firms, governments, and people’s lives; and with the digital economy growing at a rate significantly higher than that of the global economy, it offers emerging economies a unique opportunity to leapfrog traditional paths for development through digital solutions.

Collaborating across technical, geographic, and institutional boundaries, the Digital Development team helps design and deliver digital technology enhanced solutions to a diverse range of clients. The team supports clients (i) through advisory assistance to establish policy and regulatory environments that allow the widespread use of technology and create a trust environment; (ii) lending operations by building infrastructure to connect the unconnected, or enabling digital government shared platforms (cloud, digital, identification, etc.).

The IDD07 Unit is responsible for Digital Development activities and portfolio in the Latin America & Caribbean (LAC) region, including lending, supervision, and analytical work. IDD07 is looking for a Junior Professional Officer (JPO) to be based in Washington, DC. English is essential for this position and Spanish is desired. The JPO will report to the LAC Program Manager.

DUTIES AND RESPONSIBILITIES

- Together with Lead/Senior colleagues contribute to the design, preparation and supervision of World Bank Group financed digital development related investment and policy reform programs in client countries with a particular emphasis on stimulating digital transformation through regulatory/policy reforms, facilitating development of digital infrastructure, platforms, and services, and promoting development of digital skills and innovation.

- Support the DD team in advising clients on strategies, best practices, and design of programs to develop the foundations of their digital economies. This may include participating in technical assistance activities and providing ad hoc technical and strategic expertise on the design of the overall policy, legal, regulatory, and institutional framework for the information and communications technology (ICT) / Digital Economy sector and wider digital transformation as well as IT functions and digital services delivery within governments.
• Conduct research and provide advice on a range of policy and regulatory issues to promote competition, private sector investment and innovation in the digital economy sector with the aim of achieving by 2030 people, businesses, and governments to be digitally enabled.
• Develop with Lead/Senior colleagues and colleagues working in other sectors (including agriculture, health, education, energy, financial services, transport, etc.) innovative and practical approaches to leverage digital technologies to improve service delivery and efficiency in the respective sectors and to stimulate digital innovation, entrepreneurship, and investment in those sectors by private sector actors.
• Contribute to policy dialogue on digital economy / digital transformation with senior officials of client countries, regional institutions, and development partner agencies.
• Contribute to publication of best practice notes and reports on policy and regulation in the digital economy sector.
• Perform economic and financial analysis (market models, business models, banking cases, etc.) to inform decisions on project designs, Public-Private Partnership schemes, financing plans, etc. in support of digital transformation.
• Support the DD Unit and the Bank at selected digital development related fora and events, as well as liaison in the above areas with key external partners.

Note:
The selected candidate will not be assigned to programs involving his/her own government such as donor coordination and trust fund management.

SELECTION CRITERIA

• Master’s degree in economics, public policies, telecommunications, computer science, or related field with a minimum of 3 years of experience in ICT / Digital Economy policy and regulation and/or ICT / Digital Economy project design and implementation, or equivalent combination of education and experience. Focus on telecom infrastructure is desired.
• Previous experience with developing countries is a plus, with preference given to Latin America and Caribbean region.
• Excellent oral and written communication skills in English, including ability to present in external fora, draft clear and concise and tailored research reports, memos/concept notes, letter etc. Spanish is desired.
• Demonstrates knowledge in the technical areas (focus on digital and data infrastructure) covered by the Digital Development global practice.
• Excellent organizational skills, with proven ability and flexibility to work on a variety of tasks and provide quality outputs.
• Hands-on and action-oriented approach, ability to identify, articulate and address problems, as well as manage tasks with minimal supervision.
• Strong research skills, with ability to contribute to design and data analysis.
• Proven ability to work in an intercultural environment, working in and across teams. Strong interpersonal skills and proven ability to engage tactfully and diplomatically with development partners and clients.
• High degree of professional integrity, discretion, and sensitivity in dealing with internal and external clients, colleagues, and stakeholders at all levels.
• Computer skills: Microsoft Office Package (including Word, Excel, and Power Point), Data Analysis (e.g., Stata, R, Python). Mapping software is a plus (e.g., QGIS).
- Enthusiasm for, and commitment to the WBG development agenda.
- Willingness and ability to travel.